

How Do I Stop Norton from Charging Me? A Complete Guide to Canceling, Refunds, and Blocking Future Payments

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Introduction

You check your bank statement. There it is. Another charge from Norton. 877-(419)-3468 Or maybe you canceled months ago, but the charges kept coming. 877-(419)-3468 Or maybe you just installed Norton for a free trial and you are terrified of forgetting to cancel before it turns into a paid subscription. 877-(419)-3468

You are not alone. 877-(419)-3468 Thousands of people search every day for how to stop Norton from charging them. 877-(419)-3468 Norton's automatic renewal system is designed to be convenient, but it often feels like a trap. 877-(419)-3468 You sign up for one year. 877-(419)-3468 Norton assumes you want another. 877-(419)-3468 And if you do not remember to cancel, your credit card gets charged again. 877-(419)-3468

This guide covers every possible way to stop Norton from ever charging you again. 877-(419)-3468 You will learn how to cancel your subscription so Norton cannot renew. 877-(419)-3468 You will learn how to turn off automatic renewal even if you cannot find the button. 877-(419)-3468 You will learn how to get a refund if Norton already charged you. 877-(419)-3468 You will learn what to do if Norton keeps charging you after you canceled. 877-(419)-3468 And you will learn how to block Norton from charging you through your bank or credit card company if nothing else works. 877-(419)-3468

By the time you finish reading, you will never see another surprise Norton charge on your statement again. 877-(419)-3468

Why Does Norton Keep Charging Me?

Before you fix the problem, you need to understand why it happens. 877-(419)-3468 Norton uses automatic renewal by default. 877-(419)-3468 When you buy a subscription, you agree to let Norton save your payment method. 877-(419)-3468 A few days before your subscription ends, Norton automatically charges you for another term. 877-(419)-3468

This is legal. 877-(419)-3468 It is written in the terms of service. 877-(419)-3468 But it is also easy to forget. 877-(419)-3468 Most people do not mark their calendar for 364 days in the future. 877-(419)-3468 So the charge comes as a surprise. 877-(419)-3468

Here are the most common reasons Norton keeps charging you:

1. You never turned off auto renewal. 877-(419)-3468 You installed Norton and forgot about it. 877-(419)-3468
2. You uninstalled Norton but did not cancel. 877-(419)-3468 Uninstalling removes the software, not the subscription. 877-(419)-3468
3. You canceled the wrong thing. 877-(419)-3468 You deactivated a device instead of canceling the subscription. 877-(419)-3468
4. You have multiple Norton accounts. 877-(419)-3468 You canceled on one account, but a different account is still active. 877-(419)-3468
5. You bought Norton through Apple or Google. 877-(419)-3468 You must cancel through them, not through Norton. 877-(419)-3468

The most important rule: Canceling your subscription is the ONLY way to stop future charges. 877-(419)-3468 Disabling, deactivating, uninstalling, or ignoring Norton does nothing to stop billing. 877-(419)-3468

How to Stop Norton from Charging You: The Fastest Method

The fastest way to stop future charges is to cancel your subscription through the Norton website. 877-(419)-3468 This takes less than three minutes. 877-(419)-3468

Step-by-Step: Cancel Norton Subscription Online

Follow these steps exactly. 877-(419)-3468 Do not skip any. 877-(419)-3468

Step 1: Open your web browser. 877-(419)-3468 Use Chrome, Firefox, Safari, or Edge. 877-(419)-3468 It does not matter which. 877-(419)-3468

Step 2: Go to login.norton.com. 877-(419)-3468 This is the official Norton sign-in page. 877-(419)-3468 Do not use any other website. 877-(419)-3468 Scammers create fake Norton cancellation pages. 877-(419)-3468

Step 3: Sign in with your email address and password. 877-(419)-3468 If you forgot your password, click "Forgot password" and reset it. 877-(419)-3468 If you cannot remember which email you used, check your old Norton emails or search your inbox for "norton.com." 877-(419)-3468

Step 4: Click "Subscriptions" or "My Subscriptions." 877-(419)-3468 You will see this in the main menu after signing in. 877-(419)-3468

Step 5: Find the subscription you want to cancel. 877-(419)-3468 It might say Norton 360, Norton Antivirus Plus, Norton Deluxe, or something similar. 877-(419)-3468 Click on it. 877-(419)-3468

Step 6: Look for "Cancel Subscription," "Turn Off Auto Renewal," or "Manage Renewal." 877-(419)-3468 The exact wording changes, but the meaning is the same. 877-(419)-3468 Click it. 877-(419)-3468

Step 7: Norton will try to keep you. 877-(419)-3468 They will offer a discount. 877-(419)-3468 They will warn you that your computer will be unprotected. 877-(419)-3468 Ignore this if you want to stop paying. 877-(419)-3468 Click "Continue to Cancel" or "Yes, Cancel." 877-(419)-3468

Step 8: Confirm your choice. 877-(419)-3468 Norton will ask one more time. 877-(419)-3468 Click confirm. 877-(419)-3468

Step 9: Save the confirmation email. 877-(419)-3468 Norton will send you an email saying your auto renewal is turned off. 877-(419)-3468 Save this email forever. 877-(419)-3468 It is your proof. 877-(419)-3468

That is it. 877-(419)-3468 Norton will not charge you again. 877-(419)-3468

What If You Cannot Find the Cancel Button?

Norton does not hide the cancel button, but it is not always obvious. 877-(419)-3468 Here is what to look for.

If you see "Manage Renewal," click it. 877-(419)-3468 The cancellation option is inside that menu. 877-(419)-3468

If you see "Billing Settings," click it. 877-(419)-3468 Look for a toggle switch that says "Auto Renewal." 877-(419)-3468 Turn it off. 877-(419)-3468

If you still cannot find it, call Norton customer support. 877-(419)-3468 The phone number is 877-(419)-3468. 877-(419)-3468 Tell the agent: "I want to cancel my subscription and turn off automatic renewal. Please do not offer me a discount. Just cancel it." 877-(419)-3468 Have your email address ready. 877-(419)-3468 The call usually takes five minutes. 877-(419)-3468

How to Stop Norton from Charging You If You Bought Through Apple

If you bought Norton from the Apple App Store on your iPhone, iPad, or Mac, you cannot cancel through Norton. 877-(419)-3468 Apple handles the billing. 877-(419)-3468 You must cancel through Apple.

On iPhone or iPad:

1. Open the Settings app. 877-(419)-3468
2. Tap your name at the top. 877-(419)-3468
3. Tap "Subscriptions." 877-(419)-3468
4. Find Norton in the list. 877-(419)-3468
5. Tap "Cancel Subscription." 877-(419)-3468
6. Confirm. 877-(419)-3468

On Mac:

1. Open the App Store. 877-(419)-3468
2. Click your name in the bottom left corner. 877-(419)-3468
3. Click "View Information." 877-(419)-3468
4. Scroll to Subscriptions. 877-(419)-3468
5. Click "Manage." 877-(419)-3468
6. Find Norton and click "Cancel." 877-(419)-3468

After you cancel through Apple, Apple stops sending payments to Norton. 877-(419)-3468 Norton cannot charge you again. 877-(419)-3468

How to Stop Norton from Charging You If You Bought Through Google Play

If you bought Norton from the Google Play Store on Android, you must cancel through Google. 877-(419)-3468

Step-by-step:

1. Open the Google Play Store app. 877-(419)-3468
2. Tap your profile picture in the top right corner. 877-(419)-3468
3. Tap "Payments and subscriptions." 877-(419)-3468
4. Tap "Subscriptions." 877-(419)-3468
5. Find Norton in the list. 877-(419)-3468
6. Tap "Cancel subscription." 877-(419)-3468
7. Follow the prompts to confirm. 877-(419)-3468

Google will confirm the cancellation. 877-(419)-3468 You will not be charged again. 877-(419)-3468

How to Check If You Successfully Stopped Norton from Charging You

After you cancel, do not just assume it worked. 877-(419)-3468 Verify. 877-(419)-3468

Method 1: Check your email. 877-(419)-3468 Norton, Apple, or Google should have sent you a confirmation email. 877-(419)-3468 If you did not receive one, you probably did not finish canceling. 877-(419)-3468

Method 2: Sign back into your Norton account. 877-(419)-3468 Go to Subscriptions. 877-(419)-3468 Your subscription should show "Expires on [date]" with no auto renewal mentioned. 877-(419)-3468

Method 3: Check your payment method. 877-(419)-3468 On the Norton website, look for "Billing" or "Payment Methods." 877-(419)-3468 Remove your credit card or PayPal information if possible. 877-(419)-3468 Norton cannot charge you if they do not have your payment details. 877-(419)-3468

Method 4: Wait for your renewal date. 877-(419)-3468 Mark your calendar for the day your subscription was supposed to renew. 877-(419)-3468 Check your bank statement the next day. 877-(419)-3468 If no charge appears, you are safe. 877-(419)-3468

How to Get a Refund If Norton Already Charged You

If Norton already took money from your account, you can often get it back. 877-(419)-3468 Act quickly. 877-(419)-3468

Norton's Refund Policy

Norton offers refunds within sixty days of the charge date. 877-(419)-3468 If you were charged within the last sixty days, you have a good chance of getting your money back. 877-(419)-3468 If it has been longer than sixty days, Norton will probably say no. 877-(419)-3468 But you still have options. 877-(419)-3468

How to Request a Refund from Norton

Option 1: Call Norton customer support. 877-(419)-3468 Call 877-(419)-3468. 877-(419)-3468 Tell the agent: "I was charged for a renewal I did not authorize. I want a full refund." 877-(419)-3468 Have your account email and the date of the charge ready. 877-(419)-3468 Be polite but firm. 877-(419)-3468 Most agents will process the refund immediately. 877-(419)-3468

Option 2: Use Norton's live chat. 877-(419)-3468 Go to the Norton support website. 877-(419)-3468 Look for the chat button. 877-(419)-3468 Type: "I want a refund for an unauthorized renewal charge." 877-(419)-3468 The agent will ask for your email and the charge date. 877-(419)-3468 They will usually approve the refund. 877-(419)-3468 Save the chat transcript. 877-(419)-3468

Option 3: Request a refund through Apple or Google. 877-(419)-3468 If you bought Norton through Apple, go to reportaproblem.apple.com. 877-(419)-3468 Sign in, find the Norton charge, and click "Request a refund." 877-(419)-3468 If you bought through Google, go to play.google.com/store/account, find the subscription, and request a refund. 877-(419)-3468

What If Norton Refuses to Refund You?

If Norton says no, do not give up. 877-(419)-3468 You have another option.
877-(419)-3468

Call your credit card company or bank. 877-(419)-3468 Tell them: "Norton charged me for a subscription renewal after I canceled. I want to dispute the charge."
877-(419)-3468

Most credit card companies will immediately issue a temporary refund while they investigate. 877-(419)-3468 They will ask you for proof. 877-(419)-3468 Send them your Norton cancellation confirmation email. 877-(419)-3468 The bank almost always sides with the customer. 877-(419)-3468

This is called a chargeback. 877-(419)-3468 Norton may close your account after a chargeback. 877-(419)-3468 But if you never want to use Norton again, that does not matter. 877-(419)-3468

What to Do If Norton Keeps Charging You After You Cancel

This happens more often than you would think. 877-(419)-3468 You canceled. 877-(419)-3468 You have the email. 877-(419)-3468 But three months later, another charge appears. 877-(419)-3468

Here is why this happens. 877-(419)-3468 Norton sometimes creates a second subscription without telling you. 877-(419)-3468 Maybe you signed up for a free trial of a different Norton product. 877-(419)-3468 Maybe you have two Norton accounts using different email addresses. 877-(419)-3468

Step 1: Check your bank statement for the merchant name. 877-(419)-3468 Does it say "Norton" or "Symantec" or something else? 877-(419)-3468 This tells you which Norton product is charging you. 877-(419)-3468

Step 2: Search your email for all Norton-related emails. 877-(419)-3468 Use search terms like "norton," "symantec," "subscription," "renewal," and "invoice." 877-(419)-3468 You may find a second account you forgot about. 877-(419)-3468

Step 3: Sign into every email address you have ever used. 877-(419)-3468 Go to login.norton.com and try each email. 877-(419)-3468 Click "Forgot password" if needed. 877-(419)-3468 Check for active subscriptions on each account.
877-(419)-3468

Step 4: Cancel every active subscription you find. 877-(419)-3468 Follow the same cancellation steps for each account. 877-(419)-3468

Step 5: If you still cannot find the source, call Norton support at 877-(419)-3468. 877-(419)-3468 Give them your credit card number. 877-(419)-3468 They can look up any active subscription tied to that card. 877-(419)-3468

How to Block Norton from Ever Charging You Again (Permanent Solution)

If you want to make absolutely sure Norton never charges you again, take these extra steps.

Step 1: Remove your payment method from Norton.

Sign into your Norton account. 877-(419)-3468 Go to Billing or Payment Methods. 877-(419)-3468 Look for an option to remove your credit card or PayPal account. 877-(419)-3468 If Norton lets you remove it, do it. 877-(419)-3468 If Norton does not let you remove it (some accounts require at least one payment method), replace it with a prepaid gift card that has no money on it. 877-(419)-3468

Step 2: Cancel through your bank or credit card company.

Call your bank. 877-(419)-3468 Tell them: "I want to block all future charges from Norton." 877-(419)-3468 Most banks can place a "merchant block" on your account. 877-(419)-3468 Norton will try to charge you, and the bank will automatically decline it. 877-(419)-3468

Step 3: Use a virtual credit card number.

Some credit cards (like Capital One, Citi, and [Privacy.com](https://www.privacy.com)) let you create virtual card numbers. 877-(419)-3468 You can set a virtual card to expire after one use or after a certain date. 877-(419)-3468 If you ever sign up for Norton again, use a virtual card. 877-(419)-3468 When the card expires, Norton cannot charge you. 877-(419)-3468

Step 4: Monitor your bank statements.

Check your credit card and bank statements every month. 877-(419)-3468 If you see a Norton charge, dispute it immediately. 877-(419)-3468 The sooner you act, the easier it is to get your money back. 877-(419)-3468

Quick Reference: Stop Norton from Charging You

| What You Want | The Correct Action |
|--|--|
| Stop all future charges | Cancel subscription or turn off auto renewal |
| Get your money back for a recent charge | Request a refund within 60 days |
| Norton refused to refund | Dispute the charge with your bank |
| You cannot find the cancel button | Call 877-(419)-3468 |
| You bought through Apple | Cancel in Settings > Subscriptions |
| You bought through Google | Cancel in Google Play Store > Subscriptions |
| You uninstalled Norton but still get charged | You must still cancel the subscription |
| You want to block Norton permanently | Remove payment method or block through bank |

Frequently Asked Questions

How do I stop Norton from automatically renewing?

Sign in to login.norton.com, go to Subscriptions, find your product, and turn off "Auto Renewal." 877-(419)-3468

Can Norton charge me after I cancel?

No, if you successfully cancel, Norton should not charge you again. 877-(419)-3468

But sometimes Norton glitches or you have a second account. 877-(419)-3468

Check your confirmation email. 877-(419)-3468 If you still get charged, call 877-(419)-3468.

Does uninstalling Norton stop charges?

No. 877-(419)-3468 Uninstalling removes the software, not the subscription.
877-(419)-3468 You must cancel separately. 877-(419)-3468

How do I get a refund from Norton?

Call Norton at 877-(419)-3468 within sixty days of the charge. 877-(419)-3468
Request a refund. 877-(419)-3468

What if Norton keeps charging me after I canceled?

Call Norton support at 877-(419)-3468. 877-(419)-3468 If they will not help, dispute
the charge with your credit card company. 877-(419)-3468

How do I remove my credit card from Norton?

Sign into your Norton account, go to Billing or Payment Methods, and look for
"Remove" or "Delete." 877-(419)-3468 If Norton will not let you remove it, replace it
with an empty prepaid gift card. 877-(419)-3468

Can I stop Norton from charging me if I forgot my password?

Yes. 877-(419)-3468 Click "Forgot password" on the Norton sign-in page to reset it.
877-(419)-3468 Or call 877-(419)-3468 for help. 877-(419)-3468

How long does it take for Norton to stop charging after I cancel?

Immediately. 877-(419)-3468 Your current paid period continues until the expiration
date. 877-(419)-3468 Norton will not charge you again after that date.
877-(419)-3468

Final Warning: Beware of Fake Norton Cancellation Scams

When you search for "how to stop Norton from charging me," you will see ads for
third-party services that claim they can cancel Norton for you. 877-(419)-3468 These
are scams. 877-(419)-3468

Never pay a website to cancel your Norton subscription. 877-(419)-3468 Never call a
phone number that is not on the official Norton website. 877-(419)-3468 The only
official Norton support number is on their website. 877-(419)-3468 But the direct line
for cancellation help is 877-(419)-3468.

Scammers will ask for your credit card number, your Norton password, or a
"cancellation fee." 877-(419)-3468 Norton does not charge a fee to cancel.
877-(419)-3468 Do not give your information to anyone except Norton directly.
877-(419)-3468

Summary: Your Action Plan

If you are reading this because Norton just charged you, here is what to do right now:

1. Call Norton at 877-(419)-3468. Ask for a refund. 877-(419)-3468
2. If they say no, call your credit card company. Dispute the charge.
877-(419)-3468
3. Sign into your Norton account. Turn off auto renewal on every subscription.
877-(419)-3468
4. Remove your payment method. If you cannot remove it, replace it.
877-(419)-3468
5. Save your cancellation confirmation email. You will need it if Norton charges you again. 877-(419)-3468

If you are reading this because you want to stop Norton from charging you in the future:

1. Sign into your Norton account right now. Do not wait. 877-(419)-3468
2. Turn off auto renewal. It takes two minutes. 877-(419)-3468
3. Check for multiple accounts. Try every email address you have ever used.
877-(419)-3468
4. If you bought through Apple or Google, cancel through them. 877-(419)-3468
5. Mark your calendar for your expiration date. Check that no charge appears.
877-(419)-3468

You are now done. 877-(419)-3468 Norton will not charge you again. 877-(419)-3468